

# Brett Rogers

Director of Development at Service Repair Solutions

brett@noxad.com

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## Experience

### **Director of Development at Service Repair Solutions**

June 2012 - Present (4 months)

I'm really a hybrid of a few different roles in this position:

- Developer Manager - directly manage teams in USA and Uruguay building SaaS applications as part of the company's new web-based platform, as well as the portals controlling user access to the new services
- Architect - provide hands-on technical direction on the projects we're working on, taking the ball and running with it after having been given the higher-level architectural vision
- Product Manager - come up with product requirements, create and prioritize user stories, make UI design decisions
- Project Manager - regularly report project progress, track resource usage, estimated delivery dates, etc.

### **Owner / Software Engineer at noxad**

2004 - Present (8 years)

noxad is my own company for working on contract jobs and side-projects. Generally they consist of websites for small businesses, although I have worked with larger companies as well. Most recently I've done implementations in Joomla and WordPress, including e-commerce sites, creating templates from scratch, customizing existing templates, dabbling in PHP, CSS, etc.

Currently I'm getting into Android development with plans to build and release a small app I've had in mind for a while, with an iOS version to follow.

### **Senior Software Architect at Service Repair Solutions**

September 2011 - June 2012 (10 months)

- Translated chief architect's vision for SRSWP (new SaaS platform) into logical chunks for various development teams and projects, filling in gaps, creating user stories, requirements, etc.
- Provided technical direction and requirements for SRSWP platform services
- Validated that work produced matched what was expected, holding regular reviews of work completed and in progress to help provide appropriate course correction throughout the development process
- Worked closely with multiple offshore teams, including USA, Vietnam, and Uruguay, staying in constant contact with them via email, instant messenger, and voice chat
- Created initial prototype (in Ruby on Rails) for SRSWP Dashboard, including deployment to multiple Linux servers using Capistrano

- Became comfortable working via the command line in Linux

### **Software Engineer / Team Lead at Service Repair Solutions**

May 2008 - September 2011 (3 years 5 months)

- Wrote a source code generator that would read schema and data from a SQL database and generate data access layer code using language-agnostic templates created by the user
- Worked independently for 1+ years on a large number of both internal and external-facing applications, taking complete ownership of various existing projects and developing new ones as well
- Created a custom authentication portal for a Reporting Services instance, allowing customer reports to be easily accessed externally, and overcoming poor documentation and various challenges along the way
- Led small team responsible for development of internal build and deployment systems, keeping things running smoothly, enabling product releases to occur without complication or delay
- Developed multiple utilities using the Team Foundation Server (TFS) API, bringing added value by taking advantage of project data stored in TFS
- Administered company TFS used for source control and project management tracking, coming up to speed quickly, establishing risk mitigation, backup and restoration processes, and becoming go-to authority for all things TFS within the company
- Technologies used: C#, ASP.NET, SQL, PHP, TFS

*1 recommendation available upon request*

### **Software Engineer in Test at Mobile Productivity, Inc.**

May 2005 - May 2008 (3 years 1 month)

- Wrote, maintained, and executed validation/acceptance tests written in C# and SQL to ensure quality of 100+ GB of converted data stored in SQL Server databases, XML files, ZIP files, and Lucene indexes
- Performed client/server performance and load testing using TestComplete for automated GUI-based testing
- Performed website load testing using Microsoft Visual Studio load testing tools
- Created, managed, and executed test plans and test cases for new and existing features of client/server software application developed in .NET
- Documented, monitored, and verified fixes for software defects using a bug tracking system
- Interfaced extensively with development, product management, and support teams to address issues and add quality to the product

### **Software Support Engineer at LexisNexis**

August 2004 - April 2005 (9 months)

- Created and maintained complex product installation utilities and scripts, mainly using InstallShield and its scripting language
- Oversaw and performed QA and testing for legal document automation software
- Set up hardware/OS/software test scenarios for software engineers to review reported software problems
- Provided high-level customer support for both client and server-based applications

### **Senior Template Developer at LexisNexis**

January 2001 - August 2004 (3 years 8 months)

- Acted as project lead for multiple simultaneous products involving a team of ten
  - Created, tested, and performed QA on sets of legal document software
  - Oversaw Internet migration of products for Content Development department
  - Mentored and trained team members, assisting in training program development
  - Performed product maintenance, updates, and debugging
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## Languages

**Spanish**

(Professional working proficiency)

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## Skills & Expertise

**Agile Methodologies**

**C#**

**Visual Studio**

**Microsoft SQL Server**

**Scrum**

**.NET**

**Software Development**

**SQL**

**ASP.NET**

**Linux**

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## Education

**Utah Valley University**

B.S., Information Technology, 2000 - 2005

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## Honors and Awards

- Robert C. Byrd Honors Scholarship
  - Henry and Leah Finch Scholarship
  - UVSC School of Business Information Systems Outstanding Student Award
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## 1 person has recommended Brett

"I had the privilege of working with Brett on several key projects, and was always impressed with the timeliness and quality of his work. Brett is a problem solver, and always went to great lengths to come up with viable solutions for our technical issues. I appreciated his work ethic, attention to detail, and absolute integrity. I would highly recommend Brett to anyone thinking of promoting him or who is looking for a great engineer."

— **Dave L. Preece**, *VP Product Management, SRS Inc. (MPI, Identifix and IATN are part of the SRS Family of Companies)*, managed Brett indirectly at Mobile Productivity, Inc.

[Contact Brett on LinkedIn](#)